Hello Boca Raton,
we look forward to serving your this year!

GARbage  RECYCLING  BULK  VEGETATION
Hello Customers,
The City of Boca Raton is committed to providing quality services to its residents. These services include single family collection of garbage, bulk trash, recycling, and vegetation on a weekly basis for single-family residents. Multifamily services include garbage, recycling, and bulk trash “pay for pick”, which allows residents to make arrangements for bulk items to be picked up. A sanitation staff member can assist developing an estimated cost and schedule a time to haul away bulk trash.

The 2020-2021 approved rate for curbside residential collection is $23.58 per month and $14.27 per month for multi-family dwellings. Rates are billed bi-monthly on City water utility bills.

Our sanitation teams are dedicated to providing world-class services in the rain, through the heat of summer, and after hurricanes and storms. You can always count on us. We are also available for any questions, comments or concerns you may have. Customer service is available Monday through Friday between 8am–4pm at 561-416-3367. If possible, questions/concerns will be investigated and corrected that same day, when they are called in prior to 2pm.

This sanitation brochure provides helpful information about holiday schedules, unacceptable materials, a collection area map, and how to dispose of bulk and vegetative waste. You can find additional information and frequently asked questions on the City’s website at www.myboca.us/Sanitation.

Your smiles, nods and waves along our routes make our long days brighter. We appreciate your continued support and look forward to serving you.

Sanitation By The Numbers...

Based on 2020 average

57 full-time employees
52 vehicles
99,805 residents served
3,470 tons monthly garbage
537 tons monthly mixed recycling
153 tons monthly bulk trash
1090 tons monthly vegetation

Listen to our podcast, “Boca Behind the Scenes” to learn more - including questions from residents and how were using new technology in our vehicles.

Visit www.myboca.us/Podcasts
City of Boca Raton
Sanitation Collection Area Map

Nextdoor is a neighborhood specific app that connects you with your neighbors, the City and the Police Dept.

We use targeted messaging for sanitation, public safety and City projects specific to YOUR neighborhood. Sign up today & tell a neighbor! www.nextdoor.com/signup

**Weekly Pickup Schedule**

<table>
<thead>
<tr>
<th>Area Number</th>
<th>Waste Type</th>
<th>Collection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Area 1</td>
<td>Garbage</td>
<td>Monday &amp; Thursday</td>
</tr>
<tr>
<td>Area 1</td>
<td>Recycling, Vegetation &amp; Bulk</td>
<td>Monday</td>
</tr>
<tr>
<td>Area 2</td>
<td>Garbage</td>
<td>Tuesday &amp; Friday</td>
</tr>
<tr>
<td>Area 2</td>
<td>Recycling, Vegetation &amp; Bulk</td>
<td>Tuesday</td>
</tr>
<tr>
<td>Area 3</td>
<td>Garbage</td>
<td>Monday &amp; Thursday</td>
</tr>
<tr>
<td>Area 3</td>
<td>Recycling, Vegetation &amp; Bulk</td>
<td>Thursday</td>
</tr>
<tr>
<td>Area 4</td>
<td>Garbage</td>
<td>Tuesday &amp; Friday</td>
</tr>
<tr>
<td>Area 4</td>
<td>Recycling, Vegetation &amp; Bulk</td>
<td>Friday</td>
</tr>
</tbody>
</table>

**LANDMARK**
- **A** SPANISH RIVER LIBRARY
- **B** BOCA RATON AIRPORT
- **C** FLORIDA ATLANTIC UNIVERSITY
- **D** MUNICIPAL SERVICES DEPARTMENT (Recycling Bins Available in Bldg A)
- **E** UTILITY SERVICES DEPARTMENT
- **F** BOCA RATON REGIONAL HOSPITAL
- **G** BOCA RATON CITY HALL
## Holiday Sanitation Schedule 2020-2021

<table>
<thead>
<tr>
<th>Holiday</th>
<th>City Offices Closed</th>
<th>Collection Day Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Columbus Day</strong></td>
<td>Monday, October 12, 2020</td>
<td>Monday 10/12 rescheduled to Tuesday 10/13; Tuesday 10/13 rescheduled to Wednesday 10/14</td>
</tr>
<tr>
<td><strong>Veteran's Day</strong></td>
<td>Wednesday, November 11, 2020</td>
<td>No change to sanitation schedule.</td>
</tr>
<tr>
<td><strong>Thanksgiving Day</strong></td>
<td>Thursday, November 26, 2020</td>
<td>Thursday 11/26 rescheduled to Wednesday 11/25; Friday 11/27 - no sanitation changes</td>
</tr>
<tr>
<td><strong>Christmas Day</strong></td>
<td>Friday, December 24, 2020</td>
<td>Thursday 12/24 rescheduled to Wednesday 12/23; Friday 12/25 rescheduled to Thursday 12/24</td>
</tr>
<tr>
<td><strong>New Year's Day</strong></td>
<td>Friday, January 1, 2021</td>
<td>Thursday 12/31 rescheduled to Wednesday 12/30; Friday 01/01/21 rescheduled to Thursday 12/31</td>
</tr>
<tr>
<td><strong>Martin Luther King, Jr. Day</strong></td>
<td>Monday, January 18, 2021</td>
<td>Monday 01/18 rescheduled to Tuesday 01/19; Tuesday 01/19 rescheduled to Wednesday 01/20</td>
</tr>
<tr>
<td><strong>President's Day</strong></td>
<td>Monday, February 15, 2021</td>
<td>Monday 02/15 rescheduled to Tuesday 02/16; Tuesday 02/16 rescheduled to Wednesday 02/17</td>
</tr>
<tr>
<td><strong>Memorial Day</strong></td>
<td>Monday, May 31, 2021</td>
<td>Monday 05/31 rescheduled to Tuesday 06/01; Tuesday 06/01 rescheduled to Wednesday 06/02</td>
</tr>
<tr>
<td><strong>Independence Day</strong></td>
<td>City offices closed in observance on Monday, July 5, 2021</td>
<td>Monday 07/05 rescheduled to Tuesday 07/06; Tuesday 07/06 rescheduled to Wednesday 07/07</td>
</tr>
<tr>
<td><strong>Labor Day</strong></td>
<td>Monday, September 7, 2021</td>
<td>Monday 09/07 rescheduled to Tuesday 09/08; Tuesday 09/08 rescheduled to Wednesday 09/09</td>
</tr>
</tbody>
</table>

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**Please Help Keep Our Waterways Clean**

- Never dispose of any type of waste, especially household hazardous waste, into a storm drain or canal.
- Our canals and waterways provide flood control. Never toss vegetation into our storm drains or canals, as it could restrict its ability to discharge stormwater and can cause flooding.
- Also, the decaying process causes oxygen depletion in the water and could result in loss of marine life. **Dumping vegetative waste into a canal is against the City of Boca Raton's Code of Ordinances and you could receive a code violation and be fined.**
- It takes only 1 gallon of oil – the amount of a typical oil change – to foul 1 million gallons of water.
- Use less fertilizer...for your lawn, for your wallet, and our waterways.
- For more information on how to keep our waterways clean, please visit the City’s website at: [www.myboca.us/693/Stormwater-Management](http://www.myboca.us/693/Stormwater-Management)

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**Solid Waste VIOLATION NOTICE**

If you receive a “Solid Waste Violation Notice” and your waste is refused for pickup due to contamination or because it contains an unacceptable material, **you are responsible for removal from the swale area within 12 hours.** Collection of the clean load will not occur until your next scheduled pickup day unless provided as a pay for pickup service.

**Failure to comply with City regulations can result in Code Enforcement action.**
**GARBAGE**
(collected **twice** a week)

- Separate garbage from vegetation and bulk items.
- Wrap or bag household garbage, and place it in City-issued container.
- Place container to edge of driveway or swale area, placing it at least 5 FT away from other containers.
- All materials placed in the swale **no earlier than 7pm** on the day prior to and **no later than 7am** on the scheduled collection day.
- All containers must be removed within 12 hours following collection.
- The City will not be responsible for clean up due to improper disposal of liquids, such as paint.
- Household garbage **will not be collected** if it is not in the City-issued container.
- Containers are the property of the City of Boca Raton. Each container is numbered and assigned to a specific address, and MUST stay at the current address if resident moves.

If you do not have a City-issued container or need an additional container, please contact us for ordering and current pricing at **561-416-3367**.

**RECYCLING**
(collected **once** a week)

- The City has a TWO-BIN recycling program.
- The **YELLOW** bin is used to recycle paper and cardboard products.
  - Corrugated cardboard MUST be cut down to 2 FT x 2 FT pieces and place in or next to the yellow bin.
  - Boxes that are larger than 2 FT x 2 FT and not broken down, will be collected as part of BULK service.
- The **BLUE** bin is glass, plastic and aluminum products.

For a complete list of recyclable items, please visit the Solid Waste Authority of Palm Beach County’s website at [www.swa.org](http://www.swa.org) or call the City’s Sanitation Department at **561-416-3367**.

**BULK**
(collected **once** a week)

- Bulk items include furniture, bicycles, refrigerators, washers, dryers, etc.
- Refrigerator doors, as well as washer/dryer doors should be removed or secured for safety.
- Residents are encouraged to recycle their old electronics including televisions, computers, monitors, and stereos.
- Check your local computer store for recycling opportunities, or you can drop them off at any one of the Solid Waste Authority of Palm Beach County’s transfer stations.
- Bulk items should be placed a minimum of 5 FT away from other garbage containers or obstacles.
- The City will **NOT** collect bulk items that are not separated from vegetation and will **NOT** collect unacceptable materials at any time.

**VEGETATION**
(collected **once** a week)

- Place vegetative waste in the swale area or edge of pavement.
- **DO NOT** mix non-vegetative waste or bulk items with vegetation.
- **To avoid damage**, do not place vegetative waste adjacent to a mailbox, utility pole, sprinkler head, near/under trees, cable/utility lines, or further than 6 FT from the paved edge of the street.
- Vegetative waste should be placed a minimum of 5 FT away from other garbage containers.
- Do not place vegetative waste on your driveway as damage could result from collection. The City is **not responsible for damage or repairs to driveways**.
- Vegetative waste such as tree trimmings and palm fronds cannot exceed 4 INCHES in diameter and 5 FT in length.
- Anything larger must be cut to guidelines or disposed of by the owner/tenant to the Solid Waste Authority of Palm Beach County’s disposal site. Call 1-866-792-4636 for drop-off locations and fees, or visit [www.swa.org](http://www.swa.org).
- Per City Ordinance, the City is **NOT** responsible for the removal of vegetative waste created by a private company.

The City will **NOT** collect construction and demolition debris.

See list of unacceptable items for bulk collection on page 6.
PAY FOR PICKUP OPTION

The City offers a “Pay for Pickup Option” which allows residents to make arrangements for bulk items and vegetation to be picked up on unscheduled collection days.

*NOTE: Only acceptable / non-hazardous materials can be picked up using this option.*

A minimum fee of $136.69 will be charged for items measuring up to 2 cubic yards (e.g., a washer and dryer). Anything over that will require an additional charge of $30.15 per cubic yard.

For more information or to schedule a pickup, please call the Sanitation Department at 561-416-3367.

HOUSEHOLD HAZARDOUS WASTE

Most hazardous household products are intended to be used without any waste, but inevitably some products must be discarded. Always read the label carefully on unfamiliar items before you throw them away.

Products labeled corrosive, flammable, toxic or reactive are household hazardous wastes and need to be disposed of by the resident at any of the Solid Waste Authority of Palm Beach County’s transfer stations.

Never dispose of household hazardous products by placing at curbside for City collection, burning, burying, or pouring down the household drain or storm drain. If placed for curbside pickup, these products can be dangerous or injurious to anyone, including our Sanitation personnel.

If you witness a hazardous spill or release, call (911) immediately. If you see someone pour a substance into an inlet, or if you see or smell an unknown substance in an inlet, call the Fire Department immediately (911). *Never try to get samples of the substance yourself. Leave that task to the professionals!*

NOTE: Common household batteries (alkaline, heavy duty) are not considered hazardous waste and can be disposed of in your regular garbage.

Household hazardous waste includes, but is not limited to, the following:

- Acids / Caustics
- Adhesives
- Antifreeze
- Batteries - Car / Marine
- Batteries (Rechargeable)
- Bleach / Chlorine
- Chemicals
- Electronics
- Fertilizers
- Flammables
- Fluorescent tubes
- Grease
- Medicines
- Minerals
- Motor oil
- Needles / Syringes
- Paint - Latex / Oil
- Petroleum products
- Pool chemicals
- Propane tanks
- Rat poison
- Solvents
- Weed Killers / Pesticides

Regular Fluorescent light bulbs and CFL’s contain mercury, and should not be disposed of curbside. Homeowners are encouraged to bring their used household fluorescent bulbs to any one of Solid Waste Authority of Palm Beach County’s SWA hazardous waste drop-off locations or to home improvement stores.

For proper disposal instructions of Household Hazardous Waste, call the Solid Waste Authority of Palm Beach County at 1-866-792-4636.

For disposal of hypodermic needles, call the Palm Beach County Health Department, South Center at 561-274-3100.