What is Kanopy?

Kanopy showcases more than 30,000 of the world's best films, including award-winning documentaries, rare and hard-to-find titles, film festival favorites, indie and classic films, and world cinema with collections from *Samuel Goldwyn*, *The Orchard*, *The Great Courses*, *PBS* and thousands of independent filmmakers. And beginning in May 2018, Kanopy launched *Kanopy Kids*!

Kanopy provides Boca Raton Public Library patrons with access to films of unique social and cultural value--films that are often difficult or impossible to access elsewhere, and programming that features diversity, with a wide array of foreign language films and films on race and current affairs.

In general, how does it work?

Kanopy is a streaming service; therefore, films cannot be downloaded. Think of it like having *four free movie rentals per month* just by using your library card.

Films can be streamed from any computer, television, mobile device or platform by downloading the Kanopy app for iOS, Android, AppleTV, Chromecast, Fire Tablet or Roku.

Who can stream?

Anyone with a valid Boca Raton Public Library card.

Wi-fi or Internet access or device data (data rates may apply) is required.

How many movies can I stream with my library card?

You receive 4 Play Credits per calendar month for each BRPL account.

What is a "Play Credit"?

A play credit is a 3-day rental of the film (allowing you to watch the film unlimited times within 72 hours).

How do I set up my account?

The Basics

Go to www.kanopy.com to sign up for a Kanopy account. To start watching content on our Kanopy platform after sign-up, visit our direct link at https://bocaraton.kanopy.com.

The How-to

1. To create an account on Kanopy, click "Sign up" on www.kanopy.com.
2. Fill out the requested fields in the account creation form. If you would prefer to create your account using your existing Facebook or Google account, click on the appropriate social login button and follow the prompts in the pop up.
3. After signing up, you will be sent a verification email to your email address. This email will come from kanopy@kanopystreaming.com. Click "Verify My Email" to continue your account set up.
4. If you are creating your account via www.kanopy.com, you will need to add your library membership. Click "Find your library".
5. Select your library from the dropdown list.
6. Click "Add library card".
7. Enter your library barcode number and click Save.

What browsers are supported by Kanopy?

For PC or Mac users, any current web browser should work. See full list here.

How do I get help with Kanopy?

For help, visit Kanopy's help page or contact the library at 561-393-7906.

Why is there a monthly limit on the number of checkouts?
Kanopy works on a pay-per-checkout model, which means that the library system pays a small fee each time a title is checked out. Limiting checkouts to 4 per month helps us stay within our collection budget.

How do I return a Kanopy title?
Titles return automatically at the end of the lending period.

When will my play credits reset?

Play credits reset on the 1st of each month. Once you have used your 4 credits, you will not be able to play any films until the new month starts when you will be given another 4 play credits.

How can I keep track of my videos?

You can track your viewing activity by visiting My Dashboard > Recently Viewed. The Recently Viewed page will list every video you have ever watched, even after the 3-day period has ended. If a video is still within the 3-day viewing period, the list will include the amount of time left on that viewing period.

Can I create my own video lists?

You can save titles to watch at a later date by clicking on +My List. You can access the +My List option by either hovering over the title, or clicking on the title, either way will work. Titles are then added to your Watchlist. You can see your saved titles by clicking on your username at the top of the page.

You can also create and share playlists of videos using the playlists feature.

Additional Links:

Kanopy Apps Support
Creating a Kanopy Account Help Page
Kanopy Viewers General Help Guide